United States Embassy Manila, Philippines

December 9, 2023

Update Regarding Remote Services in Angeles City on December 12, 2023, and Olongapo City on December 13, 2023

This message contains additional venue and scheduling details for upcoming remote services events. Please read carefully if you are interested in attending one of these events.

The U.S. Embassy's American Citizens Services (ACS) Unit will provide the following services at events in Angeles City, Pampanga, on December 12 and Olongapo City, Zambales, on December 13:

- Notarial services: (https://ph.usembassy.gov/services/notarials/),
- Acceptance of Consular Report of Birth Abroad (CRBA) applications, and
- Acceptance of U.S. passport applications.

Please note that many passport renewals can also be submitted by mail—visit https://ph.usembassy.gov/passports/ for details. While all applicants are welcome to attend, personal appearances are only required for:

- Applications by minors under age 18 (both parents must also appear, if possible),
- Replacement of lost or stolen passports,
- First-time passport applications, or the first application after age 16, and
- Applications to renew a passport issued more than 15 years ago.

Location, time, and fees:

Angeles City, Pampanga

Date: Tuesday, December 12, 2023

Time: 7:30 a.m. to 11:00 a.m. (signups begin approximately 6:30 a.m.)

Venue: City College of Angeles (Arayat Boulevard., Barangay Pampang, Angeles City)

Olongapo City, Zambales

Date: Wednesday, December 13, 2023

Time: 7:30 a.m. to 11:00 a.m. (signups begin approximately 6:30 a.m.)

Venue: Mansion Garden Hotel (Dewey Avenue corner Bonifacio Street, Subic Bay Freeport Zone 2222)

We will accept customers for services from 7:30 a.m. until 11:00 a.m. on a first come, first served basis. We anticipate having to turn away some late-arriving customers due to volume, so please arrive promptly and come with all required documents for your citizenship and passport services prepared. If you registered and paid online through the Department of State's new online application (eCRBA), please bring the confirmation of payment or the summary report from MyTravelGov.

Applicants for Citizenship and Passport services must read all information on the U.S. Embassy website and come prepared to ensure efficient processing of each application.

Payment for services will only be accepted in Philippine pesos. Exact change only. Service fees are as follows:

- Adult (16 and above) Passport Application (DS11): PHP 9570
- Minor (under 16) Passport Application (DS11): PHP 7830
- Passport Renewal (minor DS11): PHP 7830
- Passport Renewal (adult DS82): PHP 7540
- Consular Report of Birth Abroad: PHP 5800
- Notarial: PHP 2900

ACS has received confirmation that:

- Representatives from the Philippine Bureau of Immigration and the Philippine Retirement Agency will be present at both events.
- The Social Security Administration will provide remote telephone assistance during these events.
- U.S. Department of Veterans Affairs will not attend these events.